

*Dear Owner,*

We would like to ***sincerely thank you for being part of our community.***

Your ongoing trust and commitment have been essential to our growth, allowing us to continuously enhance our services and deliver memorable experiences. It is truly an honor to count on members like you, whose loyalty inspires us to keep raising the bar every day.

Please make sure to trust only our official communication channels, as well as emails and phone numbers previously verified by **Mexico Grand Hotels.**

## MEMBERS SERVICES

### MEXICO GRAND HOTELS

✉ owners@mexicograndhotels.com

✉ memberssupport@haciendaencantada.com

☎ USA: 1-877-319-5080

☎ CANADA: 1-877-275-6407

☎ MEXICO: 01 800 942 24 36

☎ FRONT DESK: +52 624 163 5555

EXT. 7084 / 7956. For reservations: EXT. 7899

## RESERVATIONS

customerservice1@mexicograndhotels.com

customerservice2@mexicograndhotels.com

customerservice3@mexicograndhotels.com

customerservice4@mexicograndhotels.com

customerservice5@mexicograndhotels.com

customerservice6@mexicograndhotels.com

customerservice7@mexicograndhotels.com

## PAYMENTS AND LOAN SERVICING

### Concord Servicing Corp.

✉ cs@concordservicing.com

☎ 800-685-8736

## CONTRACTS & VERIFICATION OFFICER / CASH-OUTS

✉ verificaciones@haciendaencantada.com

✉ verificaciones@vistaencantadaresort.com

✉ contractshe1@haciendaencantada.com

☎ 624 163 5555 | 624 163 5574 EXT. 3072 / 7076 3070

## OFFICIAL DOMAINS

@mexicograndhotels.com

@haciendaencantada.com

@marinafiestaresort.com

@vistaencantadaresort.com

## OFFICIAL PAGES

<https://mghownersclub.com/>

<https://mexicograndhotels.com/>

<https://www.haciendaencantada.mx/>

<https://www.marinafiestaresort.mx/>

<https://www.vistaencantadaresort.com/>

<https://www.haciendaresidences.com/>

<https://www.elencantoresort.mx/>

We encourage you to update your records and begin using the new email addresses as soon as possible.

Should you have any questions or concerns about this, please feel free to contact us.

Thank you for your attention.

Best regards,

*Owners Club Team*