

MEXICO GRAND HOTELS
Owners Club

Dear Owner,

We would like to sincerely thank you for being part of our community. Your ongoing trust and commitment have been essential to our growth, allowing us to continuously enhance our services and deliver memorable experiences.

It is truly an honor to count on members like you, whose loyalty inspires us to keep raising the bar every day.

Please make sure to trust only our official communication channels, as well as emails and phone numbers previously verified by **Mexico Grand Hotels**.

Members Services

owners@mexicograndhotels.com
memberssupport@haciendaencantada.com
memberservice.supervisor@mexicograndhotels.com
☎: +52 624 163-5500 Ext. 7084 / 7956

Contracts & Verification Officers/Cash-outs

verificaciones@haciendaencantada.com
verificaciones@vistaencantadaresort.com
contractshe1@haciendaencantada.com
☎: 624 163-5500. Ext.: 3070 / 3072 / 7076

Official Domains

mghownersclub.com
vistaencantadaresort.com
mexicograndhotels.com
haciendaresidences.com
haciendaencantada.com
elencantoresort.com
marinafiestaresort.com

Official Socials

@mexico_grandhotels
@haciendaencantadaresort
@marina_fiesta
@vistaencantadaresort
@mghownersclub

We encourage you to update your records and begin using the official email addresses as soon as possible.

Should you have any questions or concerns about this, please feel free to contact us.

Thank you for your attention.

Best regards,

The Owners Club

Reservations

customerservice1@mexicograndhotels.com
customerservice2@mexicograndhotels.com
customerservice3@mexicograndhotels.com
customerservice4@mexicograndhotels.com
customerservice5@mexicograndhotels.com
customerservice6@mexicograndhotels.com
customerservice7@mexicograndhotels.com
Direct Line: +52 624 163-5500. Ext.: 7899
USA: 1 877 319-5080 | CAN: 1 877 275-6407 |
MEX: 800 942-2436

Payments and Loan Servicing

Concord Servicing Corp.

cs@concordservicing.com
☎ : 480 998-7585
Toll Free: 800 685-8736

Estates & Holdings Dumaga

info@estatesandholdings.com
owners@estatesandholdings.com
☎ : +52 624 163-5500 Ext.: 7817 / 7816
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Toll Free: USA +1 866 452-1668
| MEX 800 452-1668

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about your hotel.*

